Activity 9.4 Special Human Relations Skills

Name _____

Date _____

Some occupations require special human relations skills beyond those explained in Chapter 9. They may involve dealing with circumstances such as accident or illness, danger, death, uncooperative behavior, unwelcome or distressing news, and violence. For each occupation below, provide an example of a situation requiring special human relations skills.

Attorney: _____

_____

Dentist: _____

_____

Flight attendant: _____

_____

High school principal: _____

_____

Hotel counter clerk: _____

_____

Insurance agent: _____

_____

911 dispatcher: _____

_____

Physical therapist: _____

_____

Police officer: _____

_____

Public relations specialist: _____

_____

Undertaker: _____

_____

Veterinarian: _____

_____

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